



## SWANSPOOL VETERINARY CLINIC

**New from 1<sup>st</sup> September 2010:-**

**Free Visits** with our new **“Any Vet, Any Time”** scheme

There will be **No Visit Charge** when clients request an **“Any Vet, Any Time”** appointment, ‘within the next 7 days’, on the condition that:

- 1, **NO SPECIFIC VET IS REQUESTED,**
- 2, **NO DAY OR TIME IS SPECIFIED.**
- 3, **TO START THE FOLLOWING DAY.**

**We will then contact you usually the day before, offering details of the approximate time and day for a vet to attend.**

Naturally if there are any emergencies then the estimated time may have to change but we will always endeavour to fulfil the appointment for later that day.

If the offered time is not convenient then the offer of a free visit will be extended for a further 7 days from the time the visit is declined.

We will still be running our “3 for free” visit scheme (which must be booked 24 hours in advance). Other conditions apply to “Any Vet, Any Time” scheme.